



## Press Release Approval Page

Press Release

For Immediate Release

### Marquis Who's Who Honors Jessica Miller, BSW, for Expertise in Health Care Administration

*Jessica Miller, BSW, is lauded for her experience in nursing home management*

CASPER, WY, March 13, 2024 — Jessica Miller, BSW, has been selected for inclusion in Marquis Who's Who. As in all Marquis Who's Who biographical volumes, individuals profiled are selected on the basis of current reference value. Factors such as position, noteworthy accomplishments, visibility, and prominence in a field are all taken into account during the selection process.

Ms. Miller serves as the executive director at EmpRes Healthcare Management LLC, a prominent nursing home in Wyoming operated by Evergreen. Since 2015, she has overseen the facility's financials, census, and critical medical matters, accommodating over 190 beds. Her leadership extends to supervising daily meetings with nearly 200 employees. Prior to her current position, Ms. Miller was the director of community services at NOWCAP Services, a nonprofit, nationally accredited human services agency, from 2010 to 2015, where she honed her skills in managing community-driven initiatives and services.

Ms. Miller's career trajectory within EmpRes Healthcare Management is marked by dedication and upward mobility. Before becoming the executive director, she served as assistant administrator for two years and as a social services director for nearly five years, underscoring her capability to lead effectively. One of Ms. Miller's most significant professional achievements was leading her facility off the special focus facility list, where she was instrumental in navigating various challenges and improving operational standards. This accomplishment was particularly notable given that it required two successful surveys within a year during the COVID-19 pandemic when surveys were halted. Under Ms. Miller's leadership, the building improved its star ratings and achieved staffing stability without reliance on agency staffing.

In preparation for her career, Ms. Miller earned a Bachelor of Arts in psychology and a Bachelor of Arts in social work from the University of Wyoming in 2011 and 2012, respectively. Additionally, she holds an Associate of Arts in addiction prevention and treatment from the same university since 2012. Ms. Miller received several credentials in her field, including nursing home administrator licenses in Nebraska, South Dakota, and Wyoming, a designation as an infection preventionist, and credentials as a certified addictions practitioner assistant.

Throughout her career, Ms. Miller has been an active member of industry-related organizations, such as the American Health Care Association, Leading Age, the Wyoming Healthcare Association, and the Wyoming Board of Nursing Home Administrators. Her commitment to service extends beyond her professional life into community involvement. She volunteers with the Food Bank of Wyoming and participates in activities with the Casper Softball Association. Ms. Miller's dedication to service is reflected in her recognition as a Future Leader, a designation the American Health Care Association bestowed upon her.

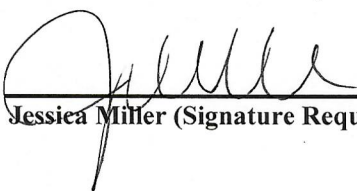
Eager for the future of her career, Ms. Miller is focused on continuing her journey in long-term care with aspirations to advance within her current company, which offers various potential growth opportunities.

**About Marquis Who's Who®:**

Since 1899, when A. N. Marquis printed the First Edition of Who's Who in America®, Marquis Who's Who® has chronicled the lives of the most accomplished individuals and innovators from every significant field of endeavor, including politics, business, medicine, law, education, art, religion and entertainment. Marquis celebrates its 125<sup>th</sup> anniversary in 2023, and Who's Who in America® remains an essential biographical source for thousands of researchers, journalists, librarians and executive search firms around the world. Marquis® publications may be visited at the official Marquis Who's Who® website at [www.marquiswhoswho.com](http://www.marquiswhoswho.com).

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I have reviewed the above press release and approved its content.



Jessica Miller (Signature Required)

4/8/24

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